Common communication and technology skills

**Communication:**
- Clear communication with patient and rural health professionals
- Ability to answer questions, discuss and develop care
- Ability to coordinate care
- Identify findings, thoughts, and conclusions through technology
- Adjust to patient culture/preferences for therapeutic relationship; Ensure patient and professional commonalities are used
- Ask patient if/how culture impacts use and preferences for SP/device and/or apps
- Use interpreters
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- Use interpreters on either site or on telephone
- Adapt in consideration of patient culture and preference; Check mode of use (i.e., stable, not analyzing, adapting, thinking, managing)
- Aware of SP/device and/or app security measures (i.e., password protection)
- Aware of mobile technologies security measures (i.e., password protection)
- Aware of SP/device security measures (i.e., password protection)
- Answer questions/teach, discuss/clarify and adjust/develop care
- Provide consultation
- Make recommendations and feedback
- Forecast with humility
- Anticipate differences in client/patient styles/habits related to technology
- Amplify communication (i.e., 15%) based on video literature to be used
- Analyze differences in client/patient styles/habits related to technology
- Compare similarities and differences between in-person and technology-based communication
- Be aware of mobile technologies use in cultural formulation interview, if applicable
- Provide consultation
- Include in cultural formulation interview and how culture may affect interest in, use of, and experience with technology
- Research, assess, and determine best match for rural to public and community health. Scaling the impact of the model for a public health setting is necessary to make it viable.
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